



Winter 2016



### NEW Extended Hours:

Monday – Friday:  
8:00 am – 9:30 pm

Saturday & Sunday:  
8:30 am – 3:00 pm

## Loyalty Program

### Introducing Vicinity

Vicinity is a loyalty program now available at McLeod Veterinary Hospital which rewards clients for their continued support. Earn 1 point per dollar spent and you could save money on your next service or purchase. Ask our staff how you can register today!



McLeod Veterinary Hospital  
880 McLeod Avenue  
Winnipeg MB R2G 2T7  
Ph: (204)661-3334  
Email: [mcleodvh@mymts.net](mailto:mcleodvh@mymts.net)  
Web: [www.mcleodvet.com](http://www.mcleodvet.com)

## New Hours!

We are now open Monday to Friday until 9:30pm  
and Saturdays and Sundays until 3:00pm!

## Making Visits Fear Free

Visits to the veterinarian are often stressful for pets and their caregivers. At McLeod Veterinary Hospital, we have been working hard to reduce the stress put on our patients during their visits. Our veterinarians and veterinary technologists have recently completed a Fear Free Certification Program.

This program has trained staff in the recognition and reduction of fear, anxiety, and stress in patients.

You may have noticed a few changes in recent months at our hospital. Feliway and Adaptil synthetic pheromone diffusers mimic the natural, happy pheromones of dogs and cats. These diffusers are located in various areas throughout the hospital and create a more pleasant environment for our patients. Dogs and cats are often food driven. Giving food and treats throughout procedures can effectively reduce fear, stress, and anxiety. Thundershirts are now used commonly in our daily practice. They're applied to patients experiencing stress. Thundershirts are wrapped around the body focusing on certain pressure points to relieve anxiety. We have added non-slip mats and blankets to our exam tables to increase traction and provide comfort throughout examinations. Along with our attempts to ease your pet's stress, there are a number of ways that you can help as well.

- 🐾 Pets should come to appointments hungry, owners may bring a favorite treat or toy to be given throughout exam/procedure.
- 🐾 Small pets should be placed in a hard sided carrier with a towel/blanket.
- 🐾 Carriers should be covered with a light towel/blanket to prevent visualization of other animals, unfamiliar people and surroundings.
- 🐾 Pheromone sprays may be used on towels/blankets inside and covering carriers.
- 🐾 When travelling to the veterinary hospital, play quiet, calming music, or leave the radio off. Keep the vehicle at a comfortable temperature.
- 🐾 When arriving in exam room, allow pets to come out of carriers on their own. If pets will not walk out of carrier, lid may be removed.
- 🐾 Owners may allow pets to remain in carrier throughout exam when possible.

For more information on creating a stress free experience for your pet contact the team at McLeod Veterinary Hospital.



## McLeod Veterinary Hospital Staff Members

### Veterinarians

Dr. Robert Newfield  
Dr. Alison Bowles  
Dr. Jason Kellsey  
Dr. Christie-Leigh Capper  
Dr. Emily Martens

### Animal Health Technologists

Barbe Parke  
Cindy Sontag  
Amy Weir  
Joëlle Bailey  
Rhianne Hallows  
Jennifer Peters  
Carolyn Tschernow

### Receptionists

Martina Korne  
Brittini Stowe  
Ashley Celhar  
Carissa Shaw

### Veterinary Assistants

Romi Scott  
Orit Agbayev  
Maria Davis  
Jeff Allen  
Meghan Garland

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### Meet Stripes

This handsome fellow is currently up for adoption through Manitoba Mutts Dog Rescue. For more information, visit [www.manitobamutts.org](http://www.manitobamutts.org)

## Cold Weather Approaching

With the cold weather approaching once more, there are a few things to take into consideration this upcoming season:

- ❧ Small breed dogs, elderly pets, and pets with short or sparse fur may require extra clothing when heading outdoors for exercise. Jackets and booties, if tolerated by your pet, are an excellent way to provide comfort from the cold weather. Keep in mind that you may have to schedule more frequent, shorter periods of time spent outdoors to meet your pet's exercise requirements. Pets left outdoors for long periods of time in extreme cold are at risk of hypothermia and frostbite.
- ❧ Monitor your pet continually while outdoors for signs that the cold is becoming unbearable. Many animals will vocalize or pace when they are too cold and will often hold paws up intermittently in an attempt to achieve warmth. If your pet is exhibiting any of these signs, it's time to head indoors.
- ❧ Doggy day cares or agility programs can be a great way to allow your dog to socialize and get exercise in an indoor setting.

Have fun in the snow but be sure to consider the comfort level of your furry friend in the process!

## Keeping Everyone Happy

While entertaining guests over the holiday season, please keep in mind that certain foods can be harmful to our furry friends. Chocolate, onions, macadamia nuts, grapes, and raisins are among a few of the more common toxic foods to keep away from pets. Remind your guests to keep table scraps away from pets to avoid stomach upset and potential toxin ingestion. Remember that plants and flowers can pose potential dangers as well. Plants like Holly, Mistletoe, and Poinsettia have toxic properties and should be kept well out of reach of pets. Decorations such as tinsel and ribbon can peak the curiosity of household pets. Ingestion of these materials may result in harmful intestinal blockages.

Ensure that your pets can enjoy their time with you over the holidays by keeping them safe!

## Manitoba Mutts Dog Rescue

McLeod Veterinary Hospital will be accepting food donations for Manitoba Mutts Dog Rescue during the holiday season. Manitoba Mutts is a non-profit rescue organization run solely by volunteers. They rely on donations to keep their organization running.

Ask our staff how you can help spread the love this holiday season!

### Did You Know?

You can donate your Vicinity rewards to Manitoba Mutts Dog Rescue.

### Veterinary Technologists

Animal Health Technologists have had a change in job title and are now called Veterinary Technologists.

## Canadian Animal Blood Bank

Our next Canadian Animal Blood Bank donation clinic will be held Wednesday, December 7th, 2016 from 5-7pm. Please contact McLeod Veterinary Hospital to find out if your dog could be a donor at future donation clinics.