

MCLEOD



VETERINARY HOSPITAL

Holiday Hours:

Christmas Eve: 7:45 am-1:00 pm

Christmas Day: Closed

Boxing Day: Closed

New Years Eve: 7:45 am-1:00 pm

New Years Day: Closed

Louis Riel Day: Closed

Good Friday: Closed

Victoria Day: Closed

Canada Day: Closed

August Civic Holiday: Closed

September Labor Day: Closed

Truth & Reconciliation Day: Closed

Thanksgiving: Closed

Remembrance Day: Closed

We are also closed Saturdays of summer long weekends (July, August, September)

Hours of operation:

Monday – Thursday:

7:45 am – 8:00 pm

Friday:

7:45 am – 6:00 pm

Saturday:

8:00 am – 3:00 pm

Sunday: Closed

Texting number:

204-400-0263

Phone number:

204-661-3334

McLeod Veterinary Hospital

880 McLeod Avenue

Winnipeg MB R2G 2T7

Ph: (204)661-3334

Email: info@mcleodvet.com

Web: www.mcleodvet.com



Winter 2021

How Covid has affected veterinary medicine...

You may have seen news articles or social media posts about vet hospitals in North America experiencing higher than normal demands. Pet adoption has spiked dramatically since COVID-19. With people unable to travel and so many working from home, it's provided a unique opportunity to add a new fur baby to the family. As a result, thousands of pets have found their way into loving new homes in the past 1-2 years.

Locally, and nationally this significant increase in adopted pets has resulted in an overwhelming increase in demand for veterinary care. Unfortunately, you may experience longer wait times for appointments, increased call wait-times and we may not be able to accommodate short notice appointments. We're doing our best every day and remain committed to the best care for your pet.

Our local emergency hospitals: Bridgwater Veterinary Hospital and Wellness Center and Winnipeg Animal Emergency Clinic, have also been greatly impacted with increased demands. They are still the best option for emergency care for your pets, however for non-emergent cases you can anticipate longer than usual wait times.

We recognize these increased wait times can be very challenging, especially when worried about your pet's health. You can anticipate that we'll spend time on the phone with you assessing your pet's condition (like triaging at a human emergency hospital) to ensure that emergent cases are seen promptly or referred for emergency care. We also encourage you to call first thing when we open if your pet is ill or exhibiting signs of serious discomfort so we can try our best to accommodate a same day appointment.

Hospital Covid Policies

We continue to prioritize the health of our clients and employees. When arriving for an appointment please text us at 204-400-0263 or call us at 204-661-3334 to notify our staff. We will ask a few COVID screening questions to reduce any potential exposure to our veterinary staff as our examination rooms can not accommodate social distancing. Our waiting room is closed, so we ask you to wait in your vehicle and we will notify you once we're ready for your pet's appointment. Only one client is permitted into the exam room unless there are special circumstances.

If you are visiting us to pick up any products you are welcome to come into our hospital without notification. Please find a marked spot to wait if our receptionists are busy. Our reception area is limited in size so if all the marked spots are occupied, please wait until a patron leaves the building.

Masks are always mandatory in the hospital. We also continue to perform thorough nightly disinfecting to the entire hospital. Exam rooms are also disinfected after each visit.

We sincerely thank you for your patience and cooperation. We are happy to share that the entire McLeod Team is vaccinated and remains committed to your safety.

MCLEOD



VETERINARY HOSPITAL

McLeod Veterinary Hospital Staff Members

Veterinarians

Dr. Alison Bowles
Dr. Jason Kellsey
Dr. Christie-Leigh Capper
Dr. April Crump
Dr. Bob Newfield (still an owner but retired from practising)

Registered Veterinary Technologists

Barbe Parke
Amy Weir
Jennifer Peters
Carolyn Tschernow
Angelu Borjal
Krystin Sackmann
Ainsley Clearwater

Client Service Coordinators

Martina Korne
Ashley Chwartacki
Carissa Shaw
Angie Dwornick
August Sontag
Sherree Estrada
Lindsay Trautwein
Shanicia Ruddock
Jenna Reinisch
Brandie Narynski

Veterinary Assistants

Romi Braun-Scott
Tate Starkell
Spenser Pilon
Tien Nguyen

Manager

Cindy Sontag, RVT

Assistant Manager

Zoe Surgeoner, RVT

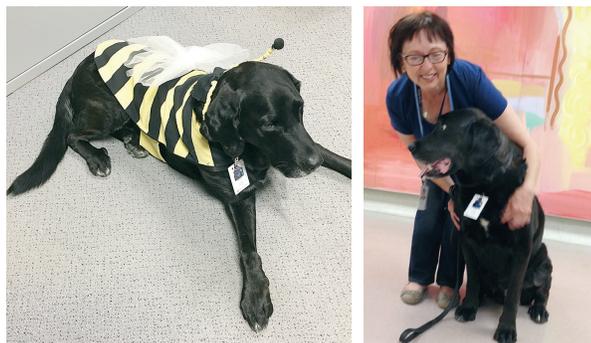
Special recognition for a very special dog

Our staff at McLeod greatly enjoy a special patient by the name of Moose. He's a large black lab that comes to our hospital frequently for treatments. What makes Moose even more special is that he has spent four years working hard as a volunteer therapy dog. Moose (and his pet parent Ilona) would routinely visit McEwen Psychiatric Hospital here in Winnipeg. Many of the patients there are experiencing some of their most challenging times and always found great comfort and joy in Moose's presence. I think we can attest to the therapeutic effects pets have on all of us daily. For many of the patients these visits were integral to their treatment and therapy. Here are few examples of some of the feedback Ilona received during Moose's visits:

- A patient shared that spending special time with Moose was the best day of his life and helped more than any other form of treatment.
- Another patient expressed that they felt more comfortable sharing their feelings with Moose than their caregivers and hoped to get their own therapy dog for on-going support after their discharge.
- Many patients expressed that they felt they could be their true selves when visiting with the dog volunteers as they didn't feel judgment but instead unconditional love.

Moose and Ilona, along with four others, were recognized this past September as recipients of CTV's Champion Health Awards for their commitment to their volunteer work. It was well earned.

Here are pictures of Moose at his first day of 'work' and dressed up as a bumble bee (which was a favourite among the patients and staff) for Halloween.



You may have seen some new faces around the hospital...

Ainsley Clearwater is an RVT with over 10 years of experience. Ainsley is passionate about cats and is Fear Free certified. She also volunteers for the Manitoba Veterinary Technologists Association.

Brandy Narynski has 4 years of experience as a Veterinary Office Assistant. She has a genuine interest for pets and has a houseful of them, with 3 dogs and 2 cats. She also has many years of customer service experience.

Jenna Reinisch has volunteered at McLeod Veterinary Hospital in preparation for the veterinary technologist program. She has been accepted to the program at Olds College in Alberta and will be pursuing her passion to care for animals this summer.

More shopping options for your furry family member!



We are so excited to announce that our webstore is up and running! Please visit our store at www.mcleodvet.com and 'click' on the shopping cart! You will find reduced pricing on pet food and an additional 5% savings for auto shipment of select diets. We encourage all clients that purchase special order foods to use this great option.

Please register on the site (we are only accepting our clients as shoppers) prior to placing any orders. Approval of your account usually takes 24 – 48 hours (during regular business hours) and once registered you will have full access to a variety of pet food, treats, toys and specialty items. Most shipments take 2 – 3 days to arrive at the clinic, so there are no long wait times. Home delivery is also available through Purolator, for an additional cost.

This store offers a huge inventory of pet supplies (much more than we have in our hospital) such as treats, litter, leashes, and clothing, scratching posts and so much more. We are very excited about this new opportunity! Please don't hesitate to call the clinic if you have any questions or need any guidance